

Valopas Oy's website customer register privacy statement. According to the data protection regulation, the controller has an obligation to clearly inform the data subjects. This statement fulfills the obligation to inform.

Privacy statement – Valopas Oy, 3472560-8. Updated on 27/09/2024.

1. Registrar

Valopas Oy

Contact information: Kurkkulantie 39, 31460 Hirsjärvi

Contact information for registry matters:

Valopas Oy

Jussi Teräväinen

Kurkkulantie 39, 31460 Hirsjärvi, Finland

+358 50 5008092

info@valopas.com

2. Registered

The register includes customers and potential customers who sent the contact form of the website valopas.com and valopas.fi.

3. Basis for keeping the register and purpose of use

Personal data is processed on the basis of a customer relationship or separate consent. Personal data is processed only for pre-defined purposes, which are managing customer relations and informing about our services.

The register contains the following information:

- name
- address
- email address
- phone number

4. Rights of the data subject

The registrant has the following rights, requests for the use of which should be sent to the address given in point 1.

1. Right of review – The registered person can review the personal data we have stored by sending a review request to the address given in point 1.

2. Right to rectification of data - The registered person can request to correct incorrect or incomplete data concerning him.

3. Right to object - The registered person can object to the processing of personal data if he feels that the personal data has been processed unlawfully.

4. Prohibition of direct marketing - The registered person has the right to prohibit the use of data for direct marketing.

5. Right to erasure – The registered person has the right to request the erasure of data if data processing is not necessary. We process the deletion request, after which we either delete the data or provide a justified reason why the data cannot be deleted. It should be noted that the controller may have a statutory or other right not to delete the requested information. The registrar is obliged to keep the accounting material in accordance with the period (10 years) defined in the Accounting Act (Chapter 2, Section 10). For this reason, accounting-related material cannot be deleted before the deadline expires.

6. Withdrawal of consent, if the processing of personal data concerning the data subject is based only on consent, and not e.g. customership or membership, the data subject may withdraw consent.

7. The registered person can appeal the decision to the data protection commissioner. The registered person has the right to demand that we limit the processing of disputed data until the matter is resolved.

8. Right of appeal - The registered person has the right to file a complaint with the data protection commissioner if he feels that we violate the applicable data protection legislation when processing personal data. Contact information of the data protection officer:
www.tietosuoja.fi/fi/index/yhttstietod.html

5. Regular sources of information

Personal information is regularly received from the customer himself when he sends the contact form.

6. Regular disclosures of information

As a general rule, information from the customer register is not disclosed outside of Valopas Oy for marketing purposes.

7. Duration of processing

As a general rule, personal data is processed as long as the customership is valid or the contact request has been processed.

8. Personal data processors

Personal data is processed only by the controller and its employees.

9. Data transfer outside the EU

The personal data contained in the register will not be transferred outside the EU or the European Economic Area.

10. Automatic decision-making and profiling

We do not use the data for automatic decision-making or profiling. Valopas Oy:n verkkosivustojen asiakasrekisterin tietosuojaseloste. Rekisterinpitäjällä on tietosuoja-asetuksen mukaan velvollisuus informoida selkeällä tavalla rekisteröityjä. Tämä seloste täyttää informointivelvoitteen.

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